



Hialeah Gardens Water and Sewer Department
 13601 NW 107TH Ave Hialeah Gardens, FL 33018

Office: 305-822-3017
 Fax: 305-827-0235
 Email: WASD@cityofhialeahgardens.com

SEWER CREDIT REQUEST FORM

CUSTOMER INFORMATION			
Name on Account		Account Number	
Mailing Address Street, City, State, Zip Code		Telephone Number	Work
			Home
Service Address			Cellular
		Email Address	
REPAIR INFORMATION			
Repair Completed By		Date of Repair	
Plumber's License Number Example: License #CFC 010101 If applicable		Type of License If applicable	<input type="checkbox"/> State of Florida
			<input type="checkbox"/> Miami-Dade County
Description of Repair Include the exact type & location of the repair			
I understand I can be considered for a sewer credit if all leakage has been corrected, consumption has decreased and inspection by the Hialeah Gardens Water and Sewer Dept has been completed.			
Customer's Signature		Date	

REQUIREMENTS:

- The above form must be completed and signed within 30 days after notification by the Department to the customer that a possible plumbing problem may exist.
- Attach copies of the repair bill(s) and/or a letter from the company or person(s) completing the repairs.
- All prior balances must be paid.
- Submit payment of 40% of current charges or verify your account is paid in full.
- Enclose photographs before covering the repaired.

WAYS TO SUBMIT:

- **Mail:** Hialeah Gardens Water and Sewer Department
13601 NW 107TH Ave Hialeah Gardens, FL. 33018

IMPORTANT INFORMATION:

- Possible access to your property will be needed depending on the location of the repair.
- No credits are issue due to leaks cause by a third party.
- If repairs have not been completed, you will not receive an adjustment to your account.
- A leak adjustment request may take up to 30 days for completion.
- The Department will notify you regarding any discrepancies with this adjustment request.